

COMPLAINTS TO THE BBC: DECEMBER 2008

The BBC answered just over 28,000 complaints from audiences during December 2008. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content.

The main issues were as follows:

Complaints were received relating to the decision to reschedule Little Dorrit and The People's Hospital to broadcast Shannon: The Mother of All Lies: A Panorama Special tx: 4/12/08 following the conclusion of the trial that day.

We received complaints from people unhappy with the decision not to vote off a contestant in the semi-final of Strictly Come Dancing tx: 13.12.08. Some viewers were unhappy with the decision to carry over votes cast in this programme to the final and others felt the cost of their call should be refunded.

Complaints were received from people unhappy by comments made about Polish people during BBC Radio 1's Chris Moyles show on 19/11/08.

The BBC's responses to some recent issues can be read at www.bbc.co.uk/complaints.