

Complaints to the BBC

This fortnightly report for the BBC complaints service shows for the periods covered

- the number of complaints about programmes and those which received more than 100 at Stage 1 (Audience Services)
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)
- the percentage of all complaints dealt with within the target period for each stage

NB: Figures include, but are not limited to, editorial complaints and are not comparable with complaint figures published by Ofcom about other broadcasters which are calculated on a different basis. The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 1 - 14 March 2021, BBC Audience Services (Stage 1) received a total of complaints about programmes. complaints in total were received at Stage 1.

BBC programmes which received more than 100 complaints during this period:

Politics Live	BBC Two	01/03/2021	Inappropriate to discuss 'Should Jews Count as an Ethnic Minority?'	104
Why Is Covid Killing People of Colour?	BBC One	02/03/2021	Felt the premise of the programme was racist/incorrect to claim racism explains health inequality.	185
Politics Live: The Budget	BBC Two	03/03/2021	Bias in favour of Rishi Sunak.	150
Breakfast	BBC One	08/03/2021	Guest's views on the Royal Family felt to be offensive or biased against them.	192

Breakfast	BBC One	13/03/2021	Bias against the Royal Family.	123
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92% of all complaints dealt with between

