Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;

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Recent BBC public responses to significant complaints at Stage 1 are published at: http://www.bbc.co.uk/complaints/complaint/

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 27 findings at Stage 2 between 24 May – 6 June 2021. Highlighted text links to published findings. Further information on complaints which were upheld or resolved after investigation by the ECU can be found here: http://www.bbc.co.uk/complaints/comp-reports/ecu/

Newsnight	BBC Two	1611/2020	Misleading about proportion of BAME applicants accepted as postgraduates	Upheld
Breakfast	BBC One	18/03/2021	Thought presenters mocked Union Flag x5	Not upheld
All That Glitters: Britain's Next Jewellery Star	BBC Two	13/04/2021	Objected to "white straight man" reference x4	Not upheld
Desert Island Discs	Radio 4	02/04/2021	Guest's views harmful to ME sufferers	Not upheld
My Unique B&B	BBC Two	05/03/2021	Contributor misdescribed as master craftsman	Not upheld
Have I Got News for You	BBC One	09/04/2021	Offended by joke about Israel	Not upheld
BBC News (1pm)	BBC One	24/03/2021	Pro-Government bias	Not upheld