

## Complaints to the BBC

68% of all complaints dealt with between 22 November – 5 December 2021 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:  
<http://www.bbc.co.uk/complaints/complaint/>

The Connor Phillips Show	Radio Ulster	11/11/2021	Inappropriate treatment of Armistice Day	Not upheld
Points West	BBC One (West)	09/09/2021	Failure to challenge "lie" about money promised to NHS	Not upheld

87% of complaints (14 out of 16) dealt with between 22 November – 5 December 2021 received a response within the target time.