

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

- the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>;
- the percentage of all complaints

The Executive Complaints Unit made 12 findings at Stage 2 between 20 November – 3 December 2023. Highlighted text links to published findings<sup>4</sup>. Other recently-published findings can be found here: <http://www.bbc.co.uk/complaints/comp-reports/ecu/>

The Kemps: All True	BBC Two	24/02/2023	Inappropriate rape scene	Not upheld
Good Morning Scotland	Radio Scotland	22/06/2023	Guest's Labour affiliations not made clear	<a href="#">Not upheld</a>
Panorama: Is China Watching You?	BBC One	26/06/2023	Unfair to Hikvision UK Ltd	Not upheld
Have I Got News for You	BBC One	06/10/2023	Inappropriate Laurence Fox reference x2	Not upheld
Salma El-Wardany	Radio 5 Live	12/08/2023	Presenter rude to caller	Not upheld
BBC Introducing Mixtape New Music Fix	Radio 6 Music	01/11/2021 05/11/2021	Concerned by newspaper reports of inappropriate track being played	Not upheld
Trail for RuPaul's Drag Race UK	BBC One	Various	Inappropriate pre-watershed	Not upheld
Reporting Scotland	BBC One Scotland	07/09/2023	Misrepresentation of minister in Scottish government	<a href="#">Not upheld</a>
Talkback	Radio Ulster	18/09/2023	"Defamation" of Russel Brand	Not upheld
More or Less	Radio 4	20/09/2023	Bias against Liz Truss	<a href="#">Not upheld</a>
News (7am)	Radio 4	22/08/2023	Misinformation about CEO remuneration	<a href="#">Not upheld</a>

92% of complaints (11 out of 12) dealt with between 20 November – 3 December 2023 received a response within the target time.

<sup>4</sup> These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.